

2020-2021 Flu Season Reward FAQ

Who can earn an e-gift card reward for receiving a flu shot?

Employees and spouses who are eligible for the ActiveHealth program in January 2021, and received a flu shot between August 1, 2020 to December 31, 2020. Please note, this is a revision to the previous date range of September 1, 2020 through December 31, 2020.

What is a flu shot?

A seasonal vaccine to help protect you from influenza.

Why is a flu shot important?

Receiving a flu shot is the best way to prevent you from catching influenza. More Information available at https://www.in.gov/isdh/files/2016QuickFact_Influenza.pdf

Is there a reward for receiving a flu shot?

Yes. Employees and spouses eligible for the ActiveHealth program earn a \$25 e-gift card for receiving a flu shot between August 1, 2020 and December 31, 2020.

When can I redeem my e-gift card?

Your \$25 e-gift card can be redeemed through your ActiveHealth Rewards Center beginning in January 2021. If you do not see your \$25 e-gift card in your ActiveHealth Rewards Center by April 1, 2021, please call ActiveHealth at 855-202-4219.

What happens if I am no longer eligible for the ActiveHealth program in January 2021?

Employees and spouses no longer eligible for the ActiveHealth program in January 2021 are not eligible for the \$25 e-gift card for receiving a flu shot between August 1, 2020 and December 31, 2020.

How do I report that I've received my flu shot?

If you used your SPD sponsored health insurance when receiving your flu shot, you do not need to report anything. The e-gift card will be available to redeem when the claim from Anthem or CVS is processed and reported. This can take up to 60 days depending on how timely your provider submitted the claim to Anthem or CVS. If you do not see your flu shot reward in your ActiveHealth portal by April 1, 2021, call ActiveHealth.

If you did not use your SPD sponsored health insurance when receiving your flu shot, such as a county health department flu shot clinic or a spouse's employer flu shot clinic, you will need to provide documentation directly to the ActiveHealth customer support team on or after April 1, 2021.

What is the deadline for earning the flu shot reward?

Employees and spouses must receive their flu shot between August 1, 2020 and December 31, 2020 to be eligible for the \$25 e-gift card.

What if I receive my flu shot outside the Aug. 1, 2020 through Dec. 31, 2020 reward period?

Employees and spouses who receive flu shots outside of August 1, 2020 through December 31, 2020 will not earn the \$25 flu shot e-gift card.