



Marathon Health

Patient Portal: How to Register

1. Visit the Patient Portal at member.ourhealth.org/sign_in and click “Register Now”

A screenshot of the "Log in to the Patient Portal" page. It features a white background with a blurred image of a person's head in the background. The page has a title "Log in to the Patient Portal" at the top. Below the title are two input fields: "Email or Username" and "Password". At the bottom left, there are links for "New?: Register Now" and "Forgot Password?". A yellow "Log In" button is positioned at the bottom right.

2. Enter your first name, last name, email, social security number (optional), and birthdate. Then, click “Next”

A screenshot of the registration page, showing a progress bar at the top with three steps: "1 Identification", "2 Connection", and "3 Contact Info". The "Identification" step is active. Below the progress bar, there is a welcome message: "Welcome to Marathon Health. Register below to get started." The registration form includes several fields: "First name" (with placeholder "First Name"), "Last name" (with placeholder "Last Name"), "Email" (with placeholder "Email"), "SSN" (with placeholder "XXX-XX-XXXX"), and "Birthdate" (with three dropdown menus). A purple "Next" button with a right arrow is located at the bottom right of the form.

3. Provide your employer name (State of Indiana) and member type (employee/spouse/dependent). Then, click “Next”

The screenshot shows the 'Connection' step of a three-step registration process. The progress bar at the top indicates '1 Identification', '2 Connection' (highlighted), and '3 Contact Info'. The main heading is 'Welcome to Marathon Health. Register below to get started.' Below this, there are two input fields: 'Employer Name' and 'As a(n)', with a dropdown menu currently showing '--Employee, Spouse, Child?--'. At the bottom left is a 'Back' button and at the bottom right is a 'Next' button with a right-pointing arrow.

4. Enter your contact information. Then, click "Finish"

The screenshot shows the 'Contact Info' step of the registration process. The progress bar at the top indicates '1 Identification', '2 Connection', and '3 Contact Info' (highlighted). The main heading is 'Please provide us with your contact information.' followed by a dropdown menu showing 'Health'. Below this are several input fields: 'Street Address 1', 'Street Address 2', 'City', 'State' (a dropdown menu), and 'Zip code'. There is also a 'Home phone number' field. At the bottom left is a 'Back' button and at the bottom right is a 'Finish' button.

5. Your Patient Portal registration is now processing.

The screenshot shows a confirmation message for Patient Portal registration. At the top, the progress bar indicates '1 Identification', '2 Connection', and '3 Contact Info' (highlighted). The main heading is 'Thank you for registering for the Patient Portal.' Below this, a paragraph of text reads: 'We are confirming your eligibility and will be in touch within one business day to help you complete your registration. If you provided an email address, we will contact you via email. If it is necessary for us to confirm your Health Center eligibility status with your employer, it may take us a bit longer than usual. We thank you for your patience!'

Questions or need help?

Contact the Member Relations team at (317) 537-9764